

Cisco network managed service

Modern organisations face relentless pressure to keep networks secure, agile, and cost-efficient while enabling digital transformation. Rising operational complexity, compliance demands, and cyber threats make it harder to maintain visibility and control. Our Network Managed Service exists to remove that burden—delivering clarity, resilience and predictable performance, so you can focus on strategic initiatives.

What is Cisco network managed service?

It's a managed LAN and Wi-Fi service for your existing Cisco environments, combining proactive monitoring, lifecycle management and ITIL-aligned processes into one seamless experience. We provide 24/7/365 UK-based support, device monitoring, ensuring your network stays operational, available and stable.

The headlines

- 24/7/365 monitoring and real-time event handling
- Standard MACs (Moves, Adds, and Changes)
- Quarterly firmware reviews (accelerated for critical vulnerabilities)
- End-to-end incident ownership – From triage to resolution, including Cisco TAC coordination where devices are supported by a Cisco support contract.
- Lifecycle visibility – Inventory, End-of-Life/Support tracking and risk insights where customer has deployed boxxe LABS Network Intelligence
- Predictable pricing – Transparent costs for better budgeting.
- Embedded Continual Service Improvement – Drive optimisation through regular reviews and actionable insights.

Problems solved

- **Shortage of skilled resources** – Access certified Cisco Firewall specialists without the cost and complexity of hiring in-house.
- **High operational costs** – Move to a predictable monthly cost model and reduce unexpected expenses.
- **24/7 monitoring and escalation challenges** – Our UK-based Network Operations Centre provides round-the-clock coverage and incident response.
- **Change backlog and configuration drift** – Stay in control with structured change management and regular configuration reviews.
- **Patch uncertainty and upgrade risk** – Reduce risk with proactive patching and planned upgrades aligned to best practice.
- **Fragmented reporting and poor SLA visibility** – Gain clarity with monthly reports and quarterly service reviews.

Contact us today

Tel 0330 236 9429 Talk to an expert letschat@boxxe.com
Visit www.boxxe.com

Why boxxe?

As a Cisco Gold Provider and Networking Masters, boxxe offers proven expertise in enterprise networking and security. Our UK-based Network Operations Centre and dedicated Service Delivery Manager provide accountability and deliver SLA-driven outcomes. You also gain access to tools that allow you to optimize licensing, plan strategic spend, mitigate risk whilst increasing compliance - we call this boxxe LABS

Customer benefits / outcomes

Save Time

Network monitoring, streamlined incident handling and scheduled patching free up your IT team.

Save Money

Predictable cost model and proactive maintenance reduce costly downtime and emergency fixes.

Reduce Risk

Continuous monitoring, patch governance and SLA-driven incident response strengthen resilience.

Improve Planning

Access to Network Intelligence for forecasting, lifecycle management and strategic decision-making.

Customer Testimonial | Can be provided on request.

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